

### General Visiting Hours: 11 a.m. – 8 p.m.

Special restrictions apply to the behavioral health unit, intensive care unit and isolation rooms. Nursing staff may customize a patient's visiting hours based on their needs. After 8 p.m. and on the weekends, enter through the Emergency Entrance, where a registrar is available to assist you.

### Sacred Grounds

Monday - Friday: 6:30 a.m. - 5 p.m.  
Saturday and Sunday: Closed

### Cafeteria

Monday - Friday: 7:30 a.m. - 2 p.m., 5 - 6:30 p.m.  
Saturday: 8:30 a.m. - 1 p.m., 5 - 6:30 p.m.  
Sunday & Holidays: 8:30 a.m. - 1 p.m.

*\* Pizza and salad will be available to order between 4:00 - 5:45 p.m. See order forms at each unit for information.*

### Specialty Services:

- Oncology
- Orthopedics
- Neurology and Neurosurgery
- General Surgery
- Adult Behavioral Health
- Cardiology
- Pulmonary
- Women & Families

Mercy Medical Center is a smoke-free campus. Firearms and weapons are strictly prohibited on hospital property.

24-hour security is available to ensure patient and visitor safety.

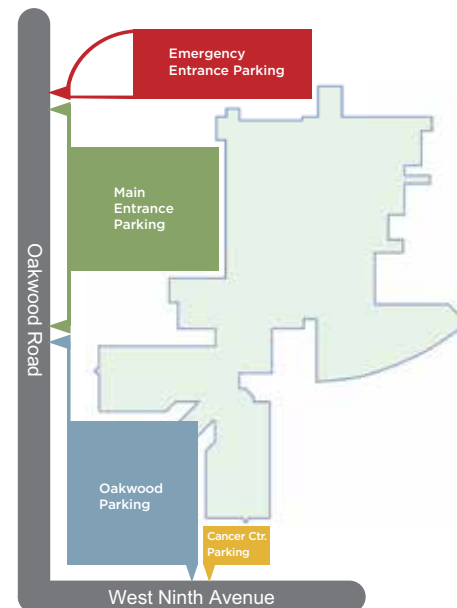
Cell phones are allowed inside the hospital wherever a "Cell Phone Friendly" sign appears.

### Parking Information:

Patients and anyone coming for surgery, lab, x-ray and evening community classes, should enter from Oakwood Road and park in our North/ER lot. The door at this entrance is open 24/7. Visitors should park and enter through the main entrance located in front of the hospital. If it is after 8 p.m., visitors should park in the North Entrance lot. Patients who have a doctor appointment should park at entrance closest to that office.

There are four primary entrances to the hospital. Each entrance corresponds with the recommended parking lot. Park in the lot closest to your designated entrance.

- N** Emergency Entrance
- M** Main Entrance
- O** Oakwood Entrance
- C** Cancer Center Entrance



# Mercy Medical Center

## Mercy Medical Center

920.223.2000  
500 South Oakwood Rd.  
Oshkosh, WI 54904

**NurseDirect**  
1.800.362.9900

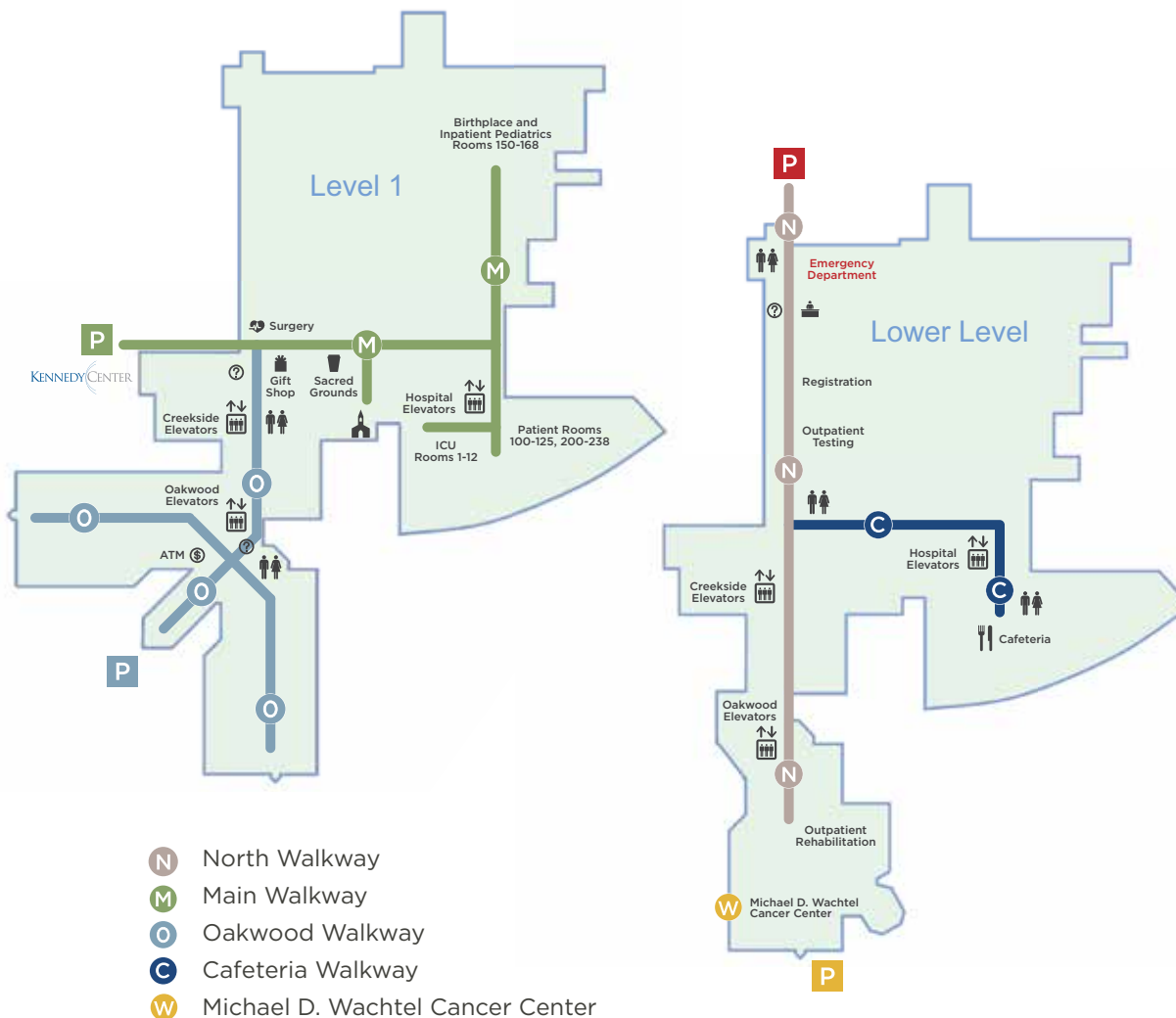
## Wayfinding GUIDE

# HOSPITAL MAP

## Welcome To Mercy Medical Center

Mercy Medical Center proudly serves the Oshkosh community with a history of more than a century of quality care. Our facility provides total healthcare, including 24/7 emergency/trauma care and surgical services, as well as many medical specialties such as cardiology, oncology, orthopedics, intensive care, obstetrics, adult behavioral health and neurosurgery. Mercy is the home of the Kennedy Center for the Hip and Knee, a nationally-recognized program for hip and knee replacement. With 157 patient beds and more than 300 medical staff, Mercy Medical Center treats patients with dignity and compassion.

Welcome to the campus of Mercy Medical Center, we want your stay or visit to be as pleasant as possible. This guide is designed to help you find your way around our hospital.



### Your Destination

Your Destination Name

Your Walk and Address

Your Floor

Where did you park?

### Map Key

- Information
- Elevators
- Restroom
- Sacred Grounds
- ATM
- Registration
- Gift Shop
- Cafeteria
- Chapel
- Surgery

Destination	Address	Floor
Emergency Department	N	LL
ATM	O	1
Behavioral Health Inpatient Rooms	M 326-337	3
Behavioral Health Outpatient Clinic	O 102	1
Birthplace Inpatient Rooms	M	1
Breast Center, Phyllis Leach	O 201	2
Cafeteria	C	LL
Cancer Center, Michael D. Wachtel	W 11	LL
Cardiac & Pulmonary Rehab	O 106	1
Cashier	M	1
Chapel/Spiritual Services	M	1
Classrooms 1, 2, & 3	N	LL
Conference Rooms A & B	C	LL
Foundation	O 110	1
Gift Shop	M	1
Health Information/Medical Records	N	LL
IV Infusion	N	LL
The Kennedy Center	M 125	1
Neurodiagnostics/Sleep Lab	N	LL
OB/GYN Clinic, Creekside	M 230	2
Outpatient Testing	N	LL
Pain Clinic	O 205	2
Pain Clinic Procedure	O 203	2
Wound Clinic	M	5
Patient Rooms - ICU	M 1-12	1
Patient Rooms - Unit 1	M 100-123	1
Patient Rooms - Birthplace and Inpatient Pediatrics	M 150-168	1
Patient Rooms - Unit 2	M 200-237	2
Pediatrics, Outpatient Clinic	O 211	2
Radiation Therapy	W	LL
Rehabilitation, Outpatient	N 10	LL
Registration	N	LL
Sacred Grounds Cafe	M	1
Security	N	LL
Surgery	M	1
Volunteer Services	N	LL