

Your Hospital Experience

On the day of surgery, you will be admitted to a special unit dedicated to the care of spine surgery patients. During your stay our team of expert surgeons, specially trained nurses, therapists and technicians will work together to provide you with care and support, manage your post-operative pain, assist you with mobility and prepare you for a safe transition to home.

You are Special!

We know that you have a choice of where to go for your procedure. Our goal is to ensure your stay with us is as pleasant and as comfortable as possible. We have planned a number of personalized touches to lift your spirits as you speed your way to a more active lifestyle.

Our Commitment to Excellence

We are continuously evaluating and measuring our performance to ensure we provide the highest quality program possible, tailored to each and every patient. Our team meets regularly with a focus on maintaining clinical and service excellence in all aspects of your spine surgery experience.

Questions About Back or Neck Pain

We hold frequent seminars on the most common causes, as well as the latest treatment options for back or neck pain. You'll learn about the anatomy of the spine, as well as the newest procedures, medications, diet and exercise tips. Just give us a call for the time and location of our next seminar!



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500 S. Oakwood Road | Oshkosh, WI 54904
p 920.223.0610 | f 920.223.0615
affinityhealth.org

The Decision

Are you one of the 50 million people in the United States experiencing neck or back pain?

Are everyday activities such as walking, shopping or work becoming difficult or unbearable?

We help people like you every day. Whether you have a long-standing or recent spine problem, our experts will evaluate, diagnose and treat your spine problem with skill, care and a sense of urgency.

Once you contact us, our specialty-trained physicians will provide a review of your condition within a few days and determine the appropriate treatment option for your condition.



How Does it Work?

Your road to recovery starts with contacting our Intake Center:

STEP 1:

You will talk to the intake specialist who will set up a time to obtain a detailed medical history and collect your recent diagnostic images and test results.

STEP 2:

Your medical information is reviewed by a spine surgeon or triage physician who determines if you need an immediate appointment, or if additional treatment or testing is required prior to a visit.

STEP 3:

The nurse navigator will contact you and assist in setting up the prescribed care plan. You may be directed to receive care from one of our participating providers of spine care:

- Neurological surgeon
- Neurological surgeon physician assistant
- Psychiatrist (physical medicine and rehabilitation)
- Pain management specialist
- Neurologist
- Physical therapist
- Exercise physiologist
- Vascular surgeon
- Weight loss physician

Coordinated Personalized Care

The nurse navigator will work with you to coordinate your care delivery and guide you through your recovery.

Above all, we take pride in maintaining ongoing communication with you and your referring physician throughout your care.

What if I Need Surgery?

In the event you are one of the 15-20 percent of spine patients who require surgery, you can make this decision with confidence knowing you exhausted all other options. If surgery is necessary, the nurse navigator will introduce you to the inpatient nurse care coordinator who will be your personal guide and answer your questions about preparing for surgery and your hospital stay.

The key to successful surgery is preparation and education for you and your selected post-operative caregiver. You and your caregiver will receive a detailed guidebook and attend a pre-operative training class that will help prepare you for your hospital stay and discharge.

