

## Caring for people throughout the region

Affinity Visiting Nurses, a proud member of Ministry Home Care, provides high quality, compassionate and comprehensive hospice care in the homes of people across the Fox Valley/Lake Winnebago region.

Our office is located in Neenah, with a worksite in Chilton.

For more information, please call 866.236.8500.

## Working together in a comprehensive health system

As a member of Ministry Home Care, Affinity Visiting Nurses is part of the comprehensive continuum of care provided by Ministry Health Care, a partner with the Affinity Health System. Ministry has a strong network of general and specialty care facilities, and community-based services. Our mission as a Catholic health care system is to further the healing ministry of Jesus by continually improving the health and well being of all people, especially the poor, in the communities we serve.

As part of Ministry Health Care, Ministry Home Care provides convenient, cost-effective care to patients in their home—helping them remain at home, where they're most comfortable. The professional staff work closely with the patient's personal physician to ensure continuity of care.

All Ministry Home Care agencies are licensed by the State of Wisconsin and are certified by both Medicare and Medicaid.

We accept patients of any age, gender, race, creed, diagnosis, nationality and sexual orientation.



comfort.  
dignity.  
peace.

## Hospice Services



today. tomorrow. together.®

[affinityvisitingnurses.org](http://affinityvisitingnurses.org)



today. tomorrow. together.®

## What is hospice?

Hospice is a special kind of care for people in the final phase of a terminal illness. Enabling patients to be as alert and pain-free as possible, our hospice team uses their expertise to manage symptoms, allowing the individual to spend their remaining time with dignity and at peace.

Dedicated to quality of life, our professional staff and specially-trained volunteers assist the patient and family in meeting their physical, emotional, social and spiritual needs.

### **Hospice is a service, not a place.**

Our compassionate professionals come to the patient to provide special care and support.

**Hospice neither hastens nor postpones death.** We affirm life and regard dying as a normal process.

**We provide high quality end-of-life and bereavement care, honoring the priorities, wishes, and values of those we serve.**

## Who is eligible for hospice?

Hospice services are available to individuals of **any age** who can no longer benefit from curative treatment, and who have been told they have six months or less to live, if the disease runs its normal course.

We plan our care to match the patient's goals.



## Who's on the hospice team?

Our interdisciplinary team begins with the patient and the family, and includes the patient's primary physician, hospice medical director, nurse practitioner, registered nurses, social workers, hospice aides, chaplains, trained volunteers and grief support coordinators. Each works closely with the others to wrap the family in total care.

### The Truths About Hospice ...

- Hospice is a **service**, not a place.
- Hospice is for anyone of any age, not only the elderly.
- Hospice serves patients with all diagnoses, not only those with cancer.
- Patients are encouraged to get out of the home and experience life; they do not need to be homebound.
- Patients can visit their own doctor.
- Hospice is hope.

Under the direction of a physician, our hospice team uses sophisticated methods of pain and symptom control. We work closely with each member of the family. Our goal is to build confidence in the family as caregivers every step of this important journey. We are available 24 hours per day, 7 days a week to answer questions, provide support, and make home visits.

## What is covered by hospice?

Affinity Visiting Nurses' hospice team provides the care, medications, equipment and supplies needed to address the patient's terminal illness. We provide professional health care with a warm, personal touch.

## How is hospice paid for?

Medicare, Medicaid, and most private insurance companies provide funding for hospice services. We understand that some individuals are uninsured or under-insured. Affinity Visiting Nurses provides care to anyone who is medically eligible, regardless of their ability to pay.

## Where is hospice care provided?

We provide care wherever the patient lives, whether it's in their own home, an assisted living facility, nursing home or other facility. Our dedicated hospice team follows the patient wherever they go, continuing to provide the same care wherever they reside.



Hospice is a support network to walk with patients and families as they face life's end, and to be there as they learn to adjust to life without their loved one.

## Support for the entire family

The hospice team supports the entire family, helping them understand the changes that are occurring and prepare for the future. We provide grief support to surviving loved ones for at least 13 months following the death.

## Who can make a referral?

Anyone can call to inquire about hospice services. If hospice is appropriate, we will follow up with the patient's physician to obtain orders for care. Please call for more information and support.

### Neenah

920.727.2000

Toll Free 866.236.8500

Fax 920.727.6568

### Office Hours:

Monday – Friday, 8 a.m. – 4:30 p.m.

Nurses are on call 24 hours a day,  
365 days a year.